

2.5.2 Average percentage of student complaints / grievances about evaluation, against the total number of students appeared in the examinations during the last five years.

Year	2022-23	2021-22	2020-21	2019-20	2018-19
Number of student complaints/grievances received	81	18	25	10	9
Number of students who have appeared for the exams	2790	2248	2020	1636	1106

Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below:

Sr. No.	Description	Link to the relevant document
1	Certificate of the Head of the Institution	VIEW
2	Reports of Examination Sections	VIEW
3	Minutes of the grievance cell / relevant body	VIEW
4	List of complaints / grievances year-wise during the last 5 years	VIEW
5	Certificate from Registrar / Controller of examination / Data on student grievances from the office of the Registrar (Evaluation)	VIEW